

**sanofi** *Support*

**HemAssist™**

A guide to how HemAssist Sanofi Support can help you on your treatment journey.

Patient portrayal



Your journey.  
Our support.



Patient portrayal

Living with a rare blood disorder can be a complex path to follow. But you're not alone. HemAssist surrounds people living with rare blood disorders and their caregivers with the access, support, and education they need along their treatment journey.



Call **1-833-723-5463**  
Monday – Friday 8 AM to 7 PM ET  
or visit [SanofiHemAssist.com](https://www.SanofiHemAssist.com)

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## OUR ONE-TO-ONE SUPPORT INCLUDES:

**Navigating insurance plans** and helping you understand your out-of-pocket costs

**Identifying the financial assistance programs** for which you may be eligible

**Providing education** about your condition and treatment

**Training on taking your treatment**

**Offering tools and tips** to help build a treatment routine

**Helping you navigate** life changes and transitions

Visit [SanofiHemAssist.com](https://www.SanofiHemAssist.com)

# The HemAssist Patient Support Process

1

## ENROLL

Begin by enrolling in HemAssist

2

## GET

Your dedicated team focuses on helping you afford and access your treatment

3

## START

Learn more about what to expect as you begin treatment

4

## STAY

Receive ongoing support as you continue your treatment journey

## HOW TO ENROLL

If you have a valid prescription for a Sanofi treatment, you can provide consent for enrollment online. Or you can download an enrollment form online and bring it to your healthcare provider's office.



Learn more at [SanofiHemAssist.com/how-to-enroll](https://SanofiHemAssist.com/how-to-enroll)

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# Meet your team

The most important part of any program is the people who provide help and support.

Here is a brief introduction to the roles of your caring support team, and the services they offer.



## Clinical Educator (CE)

Your point of contact for questions and tips on your condition, taking your treatment, and ongoing support.

*Your CE will not provide personal medical advice. For all questions about your individual health needs, consult with your treating physician.*



## Case Manager

Assists with navigating insurance coverage and identifying available financial support for eligible patients.



## Community Relations and Education Managers (CoRe)

Provides education and empowers those within the hemophilia community through one-to-one communication, community events, and conferences.



Scan the QR code to visit [SanofiHemAssist.com](https://SanofiHemAssist.com) and learn more about your team.

# Financial Assistance

No matter your situation, we are committed to finding a way to help. In addition to navigating your insurance options, we can help determine your eligibility for available financial assistance programs.



Patient portrayal



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## Insurance Investigation

We will help verify your health plan coverage and provide you and your prescriber with a summary of coverage and prior authorization requirements (medical and pharmacy).

## Patient Assistance Program†

HemAssist's Patient Assistance Program may be available to help with out-of-pocket costs for eligible uninsured and underinsured patients.

## Copay Assistance\*

If you're having trouble paying for your Sanofi medication, HemAssist may be able to help. Get your copay card by completing the enrollment form with your healthcare provider, by enrolling online at **SanofiHemAssist.com**, or by contacting your dedicated **HemAssist Case Manager at 1-833-723-5463**.

## Additional Programs

For more information on financial programs that may be available to help you get started on a Sanofi treatment, please visit **SanofiHemAssist.com/treatments**.

\*Not valid if the patient is utilizing a state or federally funded health insurance program such as Medicare (including Medicare Part D), Medicaid, Medigap, VA, DoD, TRICARE®, state pharmaceutical assistance program, etc. to pay in part or in full for their prescription. Not valid where prohibited by law. Savings by patients may vary depending on their out-of-pocket costs. The program is intended to help patients afford their prescription. Patients may have insurance plans that attempt to dilute the impact of the assistance available under the program. In those situations, the program may change its terms.

†Claims for free products dispensed through the Patient Assistance Program shall not be submitted to any third-party payer, public or private (e.g. private insurance, Medicaid, Medicare, VA, DoD, TRICARE®, or similar federal or state programs) for reimbursement. All Programs not valid where prohibited by law. Sanofi reserves the right to modify or terminate the Programs at any time without notice. Program details provided upon registration.

# sanofi *Support* | HemAssist™

HemAssist is here with you and for you throughout your treatment journey.

At Sanofi, our commitment to people living with rare blood disorders is personal. It's what drives us year after year to seek out ways to help meet the unmet needs of people impacted by rare blood disorders.



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Please consult your healthcare professional if you have any questions about your health or treatment.

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